



Greene County Housing Resource Manual

<http://www.greencountymagic.org/page.php?num=119>

OR

<http://www.greenefindout.org>



Resource
Directory



Download Housing Resource Manual

Manual developed by the Greene County Housing Options Partnership (GCHOP)

Directory

Action Housing

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DBA: Consumer Credit Counseling Services of Western PA

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Dollar Energy Utility Assistance Program

Pennsylvania Public Utility Commission (PUC)

Utility Companies Offering Universal Service (low income) programs

List of Web-Sites

HOUSING RESOURCE	
ACTION- Housing, Inc.	
CONTACT INFORMATION:	
Contact Person:	Ken Provlic
Address:	434 Fallowfield Avenue
	Charleroi, PA 15022
Telephone:	1-800-841-6899 or 724-483-2399
Fax:	724-483-2799
Email:	Charleroi@wea.actionhousing.org
Website:	www.actionhousing.org
MISSION:	
<p>To empower people to build more secure and self-sufficient lives through the provision of decent, affordable housing, essential supportive services and linkages to educational and employment opportunities.</p>	
<p>POPULATION SERVED: Action – Housing serves the most vulnerable populations in Greene County including homeless families and individuals; women and children in crisis situations; persons with mental and physical disabilities; elderly individuals with limited incomes; unemployed and underemployed people; public housing residents; and other low and moderate income families. 150% of FPG for most programs; for Renovate and Repair Program maximum income is \$90,000 per HH</p>	
SERVICES:	
<p>Weatherization Program: Family size of 1 - \$21,660; 2 - \$29,140; 3 - \$36,620; 4 - \$44,100; 5 - \$51,580; 6 - \$59,060; 7 - \$66,540; 8 - \$74,020; over 8 add additional \$7,480 per person.</p> <p>Keystone Renovate and Repair – Household income up to \$95,700</p>	
OTHER:	

HOUSING RESOURCE:	
Advantage Credit Counseling Service DBA: Consumer Credit Counseling Service of Western PA	
CONTACT INFORMATION:	
Contact Person:	
Address:	2403 Sidney Street
	Pittsburgh, PA 15203
Telephone:	1-866-699-2227
Fax:	
Email:	info@advantageccs.org
Website:	www.advantageccs.org
MISSION:	
<p>We provide help and hope too many who have been debilitated by enormous financial worries.</p> <p>We provide a mechanism for debt burdened clients to repay financial obligations while keeping their dignity and self respect.</p> <p>We provide education on prudent money management practices and the wise use of credit. We provide information and referrals on how to cope when jobs suddenly evaporate or when income is severely reduced.</p> <p>Thousands of people utilize our services every year. These services fortify the essential strength of purpose needed by families during difficult financial times and give many a fresh start in life.</p>	
POPULATION SERVED: All	
SERVICES:	
<ul style="list-style-type: none"> • The Agency provides counseling and education regarding budgeting and the wise use of credit. • The Agency serves families and individuals who are financially distressed and overwhelmed with debts including credit cards, finance company loans, medical bills and collections accounts. • Counseling is designed to help someone get back in control of his or her finances. • When appropriate, the Agency develops a debt management program by establishing payment arrangements with a client's creditors. In turn, most creditors offer concessions such as stopping late fees, ending collection activity and reducing the annual credit rate. This special program enables someone to get out of debt in 3 to 5 years. • The Agency is authorized by the Pennsylvania Housing and Finance Agency to assist homeowners applying for the Homeowner's Emergency Mortgage Assistance Program. • The Agency is also certified by the U.S. Department of Housing and Urban Development to provide comprehensive housing counseling services including foreclosure prevention and first-time homebuyer counseling and education. 	

HOUSING RESOURCE	
Community Action Southwest – Housing Support Services	
CONTACT INFORMATION:	
Contact Person:	Laurie Long
Address:	58 East Greene Street
	Waynesburg, PA 15370
Telephone:	724-852-2893
Fax:	724-627-7713
Email:	llong@caswg.org
Website:	www.caswg.org
MISSION:	
Community Action Southwest serves as the catalyst to mobilize the resources of the entire community to enable families and individuals in Southwestern Pennsylvania to attain the skills, knowledge, motivations and opportunities to become self sufficient.	
POPULATION SERVED:	
Homeless and near homeless individuals and families in Greene County.	
SERVICES:	
<p>Homeless Assistance Program (HAP)</p> <ul style="list-style-type: none"> • <i>Case management - rent/mortgage/utility assistance - emergency shelter</i> <p>Emergency Food & Shelter Program (EFSP)</p> <ul style="list-style-type: none"> • <i>Rent/mortgage/utility assistance</i> <p>Supportive Housing Program (SHP)</p> <ul style="list-style-type: none"> • <i>Homeless case management</i> <p>Pre-Purchase counseling</p> <ul style="list-style-type: none"> • <i>Home ownership assistance</i> <p>HUD Housing Counseling</p> <ul style="list-style-type: none"> • <i>Home Equity Conversion applications</i> • <i>Delinquent homeowner loss mitigation</i> <p>Homeowners Emergency Mortgage Assistance Program (HEMAP)</p> <ul style="list-style-type: none"> • <i>Foreclosure prevention/mortgage loans</i> <p>Columbia Gas Assistance Program (CAP)</p> <ul style="list-style-type: none"> • <i>Utility assistance for Columbia Gas customers</i> <p>Low Income Payment and Usage Reduction Program (LIPURP)</p> <ul style="list-style-type: none"> • <i>Utility assistance for Allegheny Power customers</i> <p>Rural Development</p> <ul style="list-style-type: none"> • <i>USDA home purchase or repair loans</i> <p>PA Property Tax or Rent Rebate Program</p> <ul style="list-style-type: none"> • <i>For people aged 60+ through the Senior Services Program</i> 	
OTHER:	
Monday through Friday 9:00 AM - 4:30 PM – Eligibility varies by program; call for appointment or information	

HOUSING RESOURCE:	
Greene ARC. Inc.	
CONTACT INFORMATION:	
Contact Person:	Tammy Houston
Address:	197 Dunn Station Road Prosperity, PA 15329
Telephone:	724-627-5511 ext. 119
Fax:	724-852-1764
Email:	thouston@greenearc.org
Website:	none
MISSION:	
Greene Arc, Inc. is a non-profit corporation providing residential, vocational and day support services to citizens with disabilities from Greene and surrounding counties. Our goal is to promote the independence and employment of individuals with disabilities.	
POPULATION SERVED: Citizens of Greene and surrounding counties who have a developmental or intellectual disability	
SERVICES:	
The following programs and services are directly related to obtaining/maintaining housing: Community Group Homes, Life Sharing Through Family Living, & Independent Living	
OTHER:	
Hours of operation: M-F 8:00 a.m. - 4:00 p.m.	

HOUSING RESOURCE:	
Greene County Assistance Office	
CONTACT INFORMATION:	
Contact Person:	CAO Staff
Address:	100 Greene Plaza
	Waynesburg, PA 15370
Telephone:	724- 627-8171 Toll free: 1-888-410-5658
Fax:	724-627-8096
Email:	
Website:	www.dpw.state.pa.us
MISSION:	
Promote, improve and sustain the quality of family life; Break the cycle of dependency; Promote respect for employees; Protect and serve Pennsylvania’s most vulnerable citizens; and Manage our resources effectively.	
POPULATION SERVED: Low Income	
SERVICES:	
<p><u>LIHEAP</u>- Low-Income Home Energy Assistance Program helps low income people pay their heating bills through energy assistance grants. People need not have an unpaid bill to receive energy assistance. People can receive this money without being on welfare. There are three types of LIHEAP assistance: Cash, Crisis, and Crisis-Interface. Cash Grant is available to assist with your heating bills, Crisis Grant is for those who have a home heating emergency, Crisis-Interface will assist you if you require a heating system repair.</p> <p>Eligibility Criteria for the Programs and Services:</p> <p><u>LIHEAP</u>: gross household income is less than 150% of the Federal Poverty Guidelines. If a person is eligible for LIHEAP, a payment will be sent directly to the utility/fuel dealer, and the payment will be credited on the person’s bill. In some cases, a check may be mailed to the recipient.</p> <p><u>Emergency Shelter Assistance Program</u> is available to stop an eviction or to move into a new place.</p> <ul style="list-style-type: none"> • under the age of 21 or do you have a child living with you who is under the age of age 21? and • you receive any amount of cash assistance from the DPW? <p>If the answer to both of these is “yes”, the individual or family should be advised to apply for ESA.</p> <p>If the answer to one or both of these is “no” the individual or family may apply for rental assistance services without first applying for ESA at the CAO.</p>	

ESA Criteria

To assist families and individuals who are homeless or near homeless and who need financial assistance

- **Prevent Eviction**
- **Obtain Permanent Housing**
- **Obtain Temporary Shelter**

Additional ESA Eligibility:

- **Financial Eligibility – Group Income**
- **Under 21 or with Children- 80%**
- **Over 21/No Children – GA Benefits**
- **TANF**
- **PA 600**
- **Resource Limits**

Types /Amounts of ESA

- **Permanent Housing (\$300/\$100)**
- **Prevent Eviction/Foreclosure (\$400/\$300)**
- **Temporary Shelter (\$100)**

Coordination of Rental Assistance Agency and CAO Services

In some cases the maximum ESA payment will not be enough to resolve the applicant's housing emergency. The CAO will contact Community Action SW and consider combining the ESA payment with available Rental Assistance funds in order to provide the individual or family with the amount of funds needed. This is possible only if eligible and subject to the availability of funds, up to the difference between the maximum ESA payment and the maximum Rental Assistance grant.

OTHER:

HOUSING RESOURCE:	
Greene County Department of Economic Development	
CONTACT INFORMATION:	
Contact Person:	Robbie Matesic
Address:	49 South Washington Street
	Waynesburg, PA 15370
Telephone:	724-852-5300
Fax:	724-852-2944
Email:	<u>rmatesic@co.greene.pa.us</u>
Website:	<u>www.co.greene.pa.us</u>
MISSION:	
Provide services to Greene County municipalities, residents, and businesses regarding all aspects of housing as it relates to community and economic development.	
POPULATION SERVED: Greene County	
SERVICES:	
Financing Options Housing Planning and Development Grant Writing as needed to county departments and municipalities where appropriate	
OTHER:	
Projects must be conceptually defined Hours of Operation: M- F 8:30 a.m. – 4:30 p.m.	

HOUSING RESOURCE:	
Greene County Habitat for Humanity	
CONTACT INFORMATION:	
Contact Person:	Keith Davin
Address:	32 Church Street, Suite #104
Telephone:	724-852-2598
Fax:	724-852-6385
Email:	Keith Davin: kdavin@greenecountyhabitat.net Dawn Wood: dwood@greenecountyhabitat.net
Website:	www.greenecountyhabitat.net
MISSION:	
Habitat for Humanity works in partnership with God and people everywhere, from all walks of life, to develop communities with people in need by building and renovating houses so that there are decent houses in decent communities in which every person can experience God's love and can live and grow into all that God intends.	
POPULATION SERVED:	
SERVICES:	
Habitat for Humanity serves all of Greene County. The selection process is based on three criteria. The families must have a need for decent housing, willingness to partner and ability to pay our interest free mortgage.	
OTHER:	

HOUSING RESOURCE:	
Greene County Human Services-Housing Program	
CONTACT INFORMATION:	
Contact Person:	Lisa Sowden
Address:	19 South Washington Street Waynesburg, PA 15370
Telephone:	724-852-5276 EXT 552
Fax:	724-852-5368
Email:	lsowden@co.greene.pa.us
Website:	www.co.greene.pa.us
MISSION:	
Housing Coordination to assist individuals with housing needs by referring them to appropriate agencies for obtaining and maintaining housing including purchase, repair, homelessness, eviction, foreclosure and credit repair.	
POPULATION SERVED: Greene County Residents	
SERVICES:	
<p><u>Housing Coordination</u>- available to all Greene County residents through walk-ins or phone calls.</p> <p><u>Greene County Housing Options Partnership</u>-collaboration of professionals and community members interested in the human services housing needs of the county. Membership is open to anyone interested in addressing human service housing needs of Greene County.</p> <p><u>Greene County Local Housing Options Team (LHOT)</u>-focus on housing needs of persons with mental illness</p> <p><u>Greene County Housing Rehabilitation Program</u>-Grant funded through HUD HOME monies for homeowners who are income eligible at 80% of poverty level, own the residence and the property in the 15370 zip code area, occupy the residence and have all current taxes paid. Residents may receive a grant of not less than \$1,000 or no more than \$25,000. Applicants are placed on a waiting list on a first come, first serve basis once the application and required information is received. <u>Contact Rich Davis at 724-852-5267</u></p> <p>Packager for USDA 502 Loans for purchase of homes and 504 Loans/Grants for home repair.</p> <p><u>USDA Rural Development Loans/Grants-Section 502 Direct Rural Housing loans</u> provide eligible persons who meet 80% of poverty level the opportunity to buy or build a decent, safe and sanitary dwelling. Section 504 Loans and Grants provide assistance to homeowners who are income eligible at 50% of poverty level. An applicant must be able to show repayment ability for the loan and the maximum amount of the loan is \$20,000. The 504 Grant is available to the very low-income homeowner 62 years of age or older who are unable to repay a loan. The applicant must be unable to repay a 504 loan financed over 20 years. A combination of loan and grant funds may be used. The maximum lifetime grant amount is \$7,500. <u>Contact Rich Davis at 724-852-5267</u></p>	

Homeless Prevention and Rapid Re-Housing Program- Will provide financial assistance, housing relocation and stabilization services to eligible individuals and families. Eligible individuals include veterans, people exiting the criminal justice system, and youth aged 16-21 with a history of foster care/residential placement. **Contact Julie Spires at 724-852-5276**

Independent Living Program- The Independent Living Program is dedicated to serving youth who have been, or are currently, in the custody of Greene County CYS or JPO on or after their 16th birthday. Independent Living Aftercare component provides case management and supportive services until their 21st birthday. The Greene County Independent Living program completes an assessment of all eligible youth and provides assistance with:

- Life Skills
- Career Planning and employment
- Education
- Housing including room and board services
- Mentoring
- Prevention and Wellness

Contact the Independent Living Caseworker at 724-852-5217

OTHER:

**Hours of Operation:
M-F 8:30- 4:30**

HOUSING RESOURCE:	
Homeless Children’s Initiative-Intermediate Unit 1	
CONTACT INFORMATION:	
Contact Person:	Michelle Voithofer
Address:	742 Orchard Street
	California, PA 15419
Telephone:	742-938-0820 ext. 21
Fax:	724-938-2873
Email:	voithoferm@iu.k12.pa.us or michellevoithofer@hotmail.com
Website:	www.pde.state.pa.us/homeless
MISSION:	
<ul style="list-style-type: none"> • The main purpose of the Pennsylvania Homeless Children’s Initiative is to make sure homeless children and youth ages 3 through high school graduation have access to appropriate education while removing barriers that homeless children face. • Its goal is to have the education process continue as uninterrupted as possible while the students are living in homeless situations. • Inform local school districts of their responsibilities to homeless students under the Federal McKinney-Vento law. • Increase awareness in the community about the needs of homeless children • Provide technical assistance about the legislation and policies • Provide tangible assistance to homeless children and youth 	
POPULATION SERVED: homeless children and youth 3 through high school graduation	
SERVICES:	
<p>Under the No Child Left Behind Act of 2001 Amendments (Sec. 725), the term “homeless children and youths” means individuals who lack a fixed, regular and adequate nighttime residence and includes:</p> <ol style="list-style-type: none"> I. children and youths who are sharing the housing of other persons due to loss of housing, economic hardship, or a similar reason; are living in motels, hotels, trailer parks, or camping grounds due to the lack of alternative adequate accommodations; are living in emergency or transitional shelters; are abandoned in hospitals; or are awaiting foster care placement: II. children and youths who have a primary nighttime residence that is a public or private place not designated for or ordinarily used as a regular sleeping accommodation for human beings; III. children and youths who are living in cars, parks, public spaces, abandoned buildings, substandard housing, bus or train stations, or similar settings; and IV. migratory children who qualify as homeless for the purpose of this subtitle because the children are living in circumstances described in clauses (i) through (iii). 	

HOUSING RESOURCE:

Housing Authority of the County of Greene

CONTACT INFORMATION:

Contact Person:	Lois Mocniak
Address:	170 East Greene Street
	Waynesburg, PA 15370
Telephone:	724-627-6523
Fax:	724-627-6522
Email:	lmocniak@windstream.net
Website:	

MISSION:

To provide adequate and affordable housing, economic opportunity and a suitable living environment without discrimination for low-income, very low-income families, persons with disabilities, and the elderly. The Housing Authority is committed to excellence in providing quality housing in an environment which will ensure all residents opportunity, access to resources, and the expectation that their communities will be safe, secure places to live and realize their potential.

POPULATION SERVED: low income

SERVICES:

Provide income-based rent for low-income families

OTHER:

HOUSING RESOURCE:**Lots of Hope****CONTACT INFORMATION:**

Contact Person:	Lucy Rooth
Address:	2620 Fairgreen Drive
	Pittsburgh, PA 15241
Telephone:	412-298-9869
Fax:	
Email:	lrooth@lotsofhopeltd.com
Website:	http://www.lotsofhopeltd.com

MISSION:

The LOH mission is to seed Pennsylvania with accessible housing options for seniors and persons with disabilities, providing equal opportunity in housing choice, price and location so that they may achieve independence near family, friends, work and medical services.

POPULATION SERVED:

The LOH population includes persons with disabilities of all ages and demographics: seniors, working professionals, veterans and families with children with disabilities.

SERVICES:

LOH brings together private, non-profit and public sectors to create programs that provide affordable, accessible housing for persons with disabilities. Through each home that we build, we achieve an increase in the inventory of affordable, accessible housing for generations to come.

WHAT IS LOTS OF HOPE?

- 1) LOH is a non-profit real estate developer, advocating for and specializing in the development of accessible housing for millions of seniors and persons with disabilities who need affordable housing so that they can be independent.
- 2) LOH is a service provider of real estate and project management services that provide persons with disabilities with the support necessary to execute the sell, design, build and move into an accessible home.
- 3) LOH creates and advocates for the adoption of affordable home ownership programs to government agencies by providing a comprehensive suite of services that support neighborhood economic development initiatives while providing homes that enable independence for the aging population and persons with disabilities now and for future generations.

OTHER:

LOH connects to the disability community through outreach to organizations such as AARP, Churches, United Cerebral Palsy, and Councils for Independent Living, Department of Labor's Office of Vocational Rehabilitation, Multiple Sclerosis Society, American Paralyzed Veterans, Area Agencies on Aging and the general real estate brokerage community who are often the first inquiry for accessible housing availability.

HOUSING RESOURCE:

Neighborworks Western PA

CONTACT INFORMATION:

Contact Person: Eric Jacobsen

Address: 710 Fifth Avenue-Suite 1000

Pittsburgh, PA 15219

Telephone: 412-281-9773

Fax: 412-281-9987

Email: ejacobsen@nwwpa.orgWebsite: www.nwwpa.org**MISSION:**

To promote strong and vital neighborhoods and enhance lives by increasing opportunities for, eliminating barriers to and preserving homeownership.

POPULATION SERVED: Low/Moderate Income Families**SERVICES:**

- **Home Buyer's Training**- Home buying education classes are offered on a monthly basis by NWWPA, Inc. staff at its downtown Pittsburgh offices. NWWPA also offers these classes at satellite locations in various communities. Participation in this training program will fulfill the Fannie Mae/HUD/PHFA certification requirement that many home buyers need in order to secure a loan.
- **Credit Counseling**- These services focus on problems and issues relating to credit readiness as it impacts potential home buyers. This service is intended for all NWWPA clients, regardless of income level. The goal of the program is to develop a plan of action to address a customer's specific credit habits and barriers to home ownership financing. Traditionally, the individuals who participate in this program are first-time home buyers. However, NWWPA serves all home buyers. Those participants who enroll in the program are assessed by a credit counselor and placed into one of our counseling paths.
- **Default counseling**- provides early intervention with clients on the brink of loan delinquency and default by creating supportive relationships between the home buyer and the NWWPA Counselor. NWWPA provides the home owner with skills and information needed to make sound financial decisions that discourage delinquencies. NWWPA encourages home owners to address issues before they arise and also emphasizes early intervention to avert an escalation of problems.
- **Home Owner's Club Program**- It is NWWPA's desire to create an alliance of home owners developed from NWWPA home buyers, communities within Allegheny County, and other partners. To promote this endeavor, NWWPA has created Home Owner Chapters. These Chapters meet two to four times per year in a social setting to create a network of peers that will develop into a natural support network for home owners.
- **HEMAP Assistance**- HEMAP is a state loan program designed to protect Pennsylvanian's who, through no fault of their own, are financially unable to make their mortgage payments and are in danger of losing their homes to foreclosure. HEMAP funds loaned to prevent foreclosure are not a grant. These funds are a loan and must be repaid.
- **My Money-My Life Teen Financial Literacy Program**- NWWPA, Inc. developed an initiative called My Money, My Life to promote financial literacy for youths, ages 16-19, in partnership with the Federal Home Loan Bank, Allegheny County Department of Community and Economic Development, and Eight local financial institutions.

HOUSING RESOURCE:**OVR (Office of Vocational Rehabilitation)****CONTACT INFORMATION:**Contact Person: **Kelly Brown**Address: **201 West Wheeling Street****Washington , PA 15301**Telephone: **724 -223-4430, 1-800-442-6367 or 1-866-752-6163 TTY**Fax: **724- 223-4463**Email: [**kelbrown@state.pa.us**](mailto:kelbrown@state.pa.us)Website: [**www.state.pa.us**](http://www.state.pa.us) PA Keyword "Disability Services"**MISSION:****To assist Pennsylvanians with disabilities to secure and maintain employment.****POPULATION SERVED: The person has a disability, that is a physical, mental or emotional impairment which results in a substantial impediment to employment, and the person can benefit in terms of an employment outcome from services provided****SERVICES:****Serves Greene, Fayette and Washington Counties****Services are provided to individuals who can benefit from, and who need, services to prepare for, enter into, engage in, or retain employment. Services related to housing may include home modifications, adaptive or assistive technology to assist a person with a disability to maintain employment.****OTHER:****Hours of Operation: 8:00 a.m. – 4:30 p.m. M-F**

HOUSING RESOURCE:	
Pennsylvania Housing Finance Agency (PHFA)	
CONTACT INFORMATION:	
Contact Person:	Brenda Wells, Director of Western Region
Address:	2275 Swallow Hill Road
	Pittsburgh, PA 15220
Telephone:	412-429-2842
Fax:	412-429-2835
Email:	bwells@phfa.org
Website:	www.phfa.org
MISSION:	
In order to make the Commonwealth a better place to live while fostering community and economic development, the Pennsylvania Housing Finance Agency provides the capital for decent , safe, and affordable homes and apartments for older adults, persons of modest means, and those with special housing needs.	
POPULATION SERVED: Older adults, persons of modest means, and those with special housing needs in Pennsylvania	
SERVICES:	
<p>Products and services related to Multifamily Housing development, Homeownership, and Home Emergency Mortgage Assistance. This includes capital for the development of Multifamily Housing along with related technical assistance; low interest mortgages and maintenance of a housing counseling network across the state; as well as additional programs related to housing for people with special needs in specific localities, e.g. tenant Based Rental Assistance Program, Home Modifications Initiative, Regional Housing Coordinator Program and Project Based Operating Assistance.</p>	
OTHER:	
<ul style="list-style-type: none"> • Preservation through Smart Rehab- program providing financing for energy upgrades to assist affordable housing developments. • PA Affordable Apartment Locator- provides real time information on vacancies and availability of affordable apartments throughout Pennsylvania. • Quick Start Housing Resources- provides basic contact information by county for resources related to housing and services. 	

HOUSING RESOURCE:	
St. Ann Catholic Church	
CONTACT INFORMATION:	
Contact Person:	Ruth Davin
Address:	232 E High St
	Waynesburg, PA 15370
Telephone:	724-627-7568 Ext 17 Monday thru Thursday
Fax:	
Email:	
Website:	
MISSION:	
POPULATION SERVED: All of those in need	
SERVICES:	
<p>Good Neighbor Lunch:</p> <p>Monday, Thursday, & Saturday- 11:30am to 1:00pm</p>	
OTHER:	
<p>During Waynesburg University's regular Fall/Spring schedule, the Bonar Scholars prepare dinner on Tuesday evenings at 5:00pm.</p>	

HOUSING RESOURCE:	
Self-Determination Housing Project of Pennsylvania, Inc. (SDHP)	
CONTACT INFORMATION:	
Contact Person:	Celia Michl or Gail Hoffman
Address:	717 East Lancaster Avenue
	Downingtown, PA 19335
Telephone:	1-877-555-SDHP
Fax:	610-873-9597
Email:	Celia@sdhp.org or Gail@sdhp.org
Website:	www.sdhp.org
MISSION:	
<p>The Self-Determination Housing Project of Pennsylvania, Inc. (SDHP) is a statewide organization founded in 1994 and was incorporated as a non-profit organization in 1998. SDHP promotes self-determination in housing choice and control for people with disabilities in Pennsylvania.</p> <p>The goal of SDHP is to increase the stock of affordable, accessible and integrated housing and to expand access to public and private housing programs for people with disabilities. All Pennsylvanians should have the opportunity to live in decent housing which is appropriate for their needs.</p>	
POPULATION SERVED: People with permanent disabilities	
SERVICES:	
<p>The Regional Housing Coordinator Project provides a single point of contact for technical assistance and information related to housing and services for waiver eligible consumers in the region.</p> <p>Contact: <u>Mary Penny at 1-877-550-7347 or email her at Mary@sdhp.org or ashley.newhouse@alleghenycounty.us</u></p> <p>The Home Modification Program funded by a grant from DCED to provide home modification services to income eligible people with permanent physical disabilities. SDHP serves 27 counties, and includes Greene County. Contact: <u>Cecilia Michl at 610-873-9595 or email at celia@sdhp.org</u></p> <p>Fair Housing Council of Suburban Philadelphia provides funding for SDHP to provide information about fair housing issues, including reasonable accommodations and discrimination.</p> <p>Contact: <u>Gail Hoffmann at 610-873-9595 or email at gail@sdhp.org</u></p>	
OTHER:	

HOUSING RESOURCE:	
Southwestern PA Area Agency on Aging, Inc.	
CONTACT INFORMATION:	
Contact Person:	See below for: Nursing Home Transition Program and Domiciliary Care
Address:	305 Chamber Plaza Charleroi, PA 15022
Telephone:	1-888-300-2704
Fax:	NHT: 724-483-9363; Dom Care: 724-483-9364
Email:	See below
Website:	www.swpa-aaa.org
MISSION:	
<p>The mission of the SW PA AAA is to plan, coordinate and evaluate comprehensive services for persons 60 years of age and older as well as some services for persons who are 18 years of age and older.</p>	
POPULATION SERVED: See below	
SERVICES:	
<p><u>Nursing Home Transition Program</u> – assists older persons in the process of moving from a nursing facility back to the community. Supports people who want to transition by coordinating services associated with moving to and remaining in the community. Must be 60 years of age or older and currently living in a licensed nursing facility. Person must meet the nursing facility’s criteria for discharge and be able to maintain living in the community with supportive services in place. Eligibility for transition services is determined through a collaborative effort with the person, nursing facility, Nursing Home Transition Coordinator and other pertinent parties. Contact: Amanda Butler ext. 4183 or Cheryl Poling ext. 4235 Email: or abutler@swpa-aaa.org or cpoling@swpa-aaa.org</p> <p><u>Domiciliary Care</u>- provides community living arrangements for eligible adults unable to live alone due to a physical disability, medical condition or mental impairment. Program is designed for persons having medical, social and /or economic needs. Can provide care for persons having difficulty with meal preparation, grooming, medication administration, etc. Residents cannot be bed-fast or require 24 hour nursing or medical care. Contact: Cynthia Kopanic ext. 4617 Email: ckopanic@swpa-aaa.org</p> <p>Hours of Operation: 7:30 a.m. to 5:00 p.m. M-F</p>	

HOUSING RESOURCE:	
Southwestern Pennsylvania AIDS Planning Coalition (SWPAPC)	
CONTACT INFORMATION:	
Contact Person:	Judy Sylvester, Planning Director
Address:	201 S. Highland Ave., Suite 101
	Pittsburgh, PA 15206
Telephone:	412 363-1022; Toll free 1 877-732-0401
Fax:	412 363-5994
Email:	swpapc.planning@verizon.net
Website:	www.swpapc.org
MISSION:	
<p>To respond to the HIV/AIDS epidemic in Southwestern Pennsylvania by planning, advocating, and supporting the development of culturally competent, comprehensive systems of high quality care, prevention, and education services.</p>	
POPULATION SERVED: People living with or affected by HIV/AIDS.	
SERVICES: Housing	
<ul style="list-style-type: none"> • Rental Assistance Payments: TBRA – tenant based rental assistance/rent subsidies. • STRMU -- short-term financial assistance including first month's rent, mortgage, utilities, and housing resources. • Housing Assistance/Information Services: help locating and obtaining suitable, ongoing or transitional housing, including counseling, information and referral services to assist a client to locate, acquire, finance and maintain housing. 	
OTHER:	
<p>In addition to housing services, SWPAPC helps link clients to core medical services, support services, and prevention services as follows:</p> <ul style="list-style-type: none"> • <u>Core medical services</u> include medical case management, medical nutrition therapy, oral health care, professional mental health services, outpatient substance abuse services, health insurance premium and cost sharing assistance, home and community-based health services, home health care, hospice services, and local AIDS pharmaceutical assistance. • <u>Supportive services</u> include non-medical case management, emergency financial assistance, food bank/home delivered meals, health education/risk reduction, medical transportation services, outreach services, psychosocial support services, and treatment adherence counseling. • <u>Prevention activities</u> include HIV testing/counseling, educational presentations, public service announcements, and regional commemorative events. 	

HOUSING RESOURCE:	
Southwestern Pennsylvania Legal Services, Inc. (SPLS)	
CONTACT INFORMATION:	
Contact Person:	Allen Koslovsky
Address:	63 South Washington Street
	Waynesburg, PA 15370
Telephone:	724- 627-3127
Fax:	727- 852-4189
Email:	allen@splas.org, heather@splas.org
Website:	www.splas.org
MISSION:	
Our mission is to ensure that no individual or family in our community is deprived of access to professional legal assistance solely because of an inability to pay.	
POPULATION SERVED: Up to 125% of the poverty guidelines; however for cases which involve maintaining and obtaining housing, SPLAS can provide representation/assistance regardless of household income	
SERVICES:	
Southwestern Pennsylvania Legal Services, Inc provides free legal services for eligible individuals in the areas of housing, including eviction, habitability and mortgage foreclosure. It also provides representation and assistance with regard to utility issues as well as obtaining/ maintaining government benefits (such as energy assistance, welfare, food stamps, Social Security, Unemployment Compensation). Legal assistance with regard to mortgage foreclosure may be available to individuals/families that are over normal income guidelines. Legal assistance is also available to individuals/families dealing with fair housing issues/complaints.	
OTHER:	
Hours of Operation: 8:30 a.m. to 4:30 p.m. M-F	

HOUSING RESOURCE:	
SPHS – Connect, Inc. Permanent Supportive Housing and Shelter + Care Programs	
CONTACT INFORMATION:	
Contact Person:	Connect staff
Address:	Fort Jackson Building
	19 South Washington Street Waynesburg, PA 15370
Telephone:	724- 852-3048
Fax:	724- 852-5368
Email:	rcook@sphs.org or mkurowsky@yahoo.com
Website:	www.sphs.org
MISSION:	
The mission of Connect, Inc. is to assist homeless families and individuals in Greene County by providing emergency shelter, supportive housing and services, and rent and utility assistance.	
POPULATION SERVED: Homeless with long term disability	
SERVICES:	
Permanent Supportive Housing and the Shelter + Care Programs are intensive case management programs which include: the case manager and client developing a comprehensive service plan, the client actively working the plan, mandatory participation in life skills classes and group meetings, weekly contact with case manager, monthly contact with sponsor, quarterly meetings with sponsor and case manager, and willingness to follow Connect guest rules.	
OTHER:	
M-F 8:30 a.m. - 4:30 p.m.	

HOUSING RESOURCE:	
The Salvation Army-Greene County Service Center	
CONTACT INFORMATION:	
Contact Person:	Sister Audrey Quinn, Director Juanita Mills, Human Service Secretary
Address:	131 W. First Street Waynesburg, PA 15370
Telephone:	724-852-1479
Fax:	724-852-1551
Email:	audrey_quinn@use.salvationarmy.org juanita_mills@use.salvationarmy.org
Website:	
MISSION:	
The Salvation Army is an international, religious and charitable movement that translates faith into action through programs and services.	
POPULATION SERVED:	
The Salvation Army Greene county Service Center provides emergency assistance to residents of Greene County.	
SERVICES:	
<p>The Salvation Army Greene County Service Center provides limited utility and rent assistance; prescription assistance; and emergency food and shelter.</p> <p>The Center Warehouse provides free clothing and household items. The Center also sponsors the monthly free food program, Produce to People, registers seniors for CSFP food program, and runs the TANF food program for families with children. The Center offers Project Bundle-Up, Kids' Birthday Club, Camp Allegheny, and Treasures for Kids. They also provide emergency disaster services and shelters.</p>	
OTHER:	
<p>Office Hours: Monday through Friday 8:30 – 3:00</p> <p>Warehouse Hours: Monday through Friday 10 -2</p>	

HOUSING RESOURCE:	
Three Rivers Center For Independent Living	
CONTACT INFORMATION:	
Contact Person:	Randi Shelton
Address:	150 West Beau Street-Suite 217
	Washington, PA 15301
Telephone:	724-222-2910 Toll Free 1-866-401-2910
Fax:	724-222-3396
Email:	rshelton@trcil.org
Website:	www.trcil.org
MISSION:	
<p><u>Three Rivers Center for Independent living's Mission is:</u> To empower people with disabilities to enjoy self-directed, personally meaningful lives by providing outstanding consumer-controlled services and by advocating for effective community change.</p>	
<p><u>Three Rivers Center for Independent Living's Vision is:</u> A world in which all physical, attitudinal, communication and system barriers are eliminated and people with disabilities have equal opportunities and the right to full participation is society.</p>	
POPULATION SERVED: 18 to 59 except Commcare Waiver is 21 or older	
SERVICES:	
<p>4 Core Services</p> <ul style="list-style-type: none"> • <u>Skills Training-</u> Develop the skills needed to live independently • <u>Information and Referral-</u> Provide referral for specific services offered by TRCIL or other agencies • <u>Advocacy-</u> Work to address discrimination issues and promote system change • <u>Peer Support-</u> Provide one-to-one informal support and advice 	
<p>Additional Services</p> <ul style="list-style-type: none"> • <u>Housing-</u> Assist in finding and maintaining independent living • <u>Assistive Technology & Equipment-</u> Obtain equipment and devices needed to be independent such as: ramps, wheelchairs, walkers and other assistive technology devices • <u>Transitioning-</u> Move out of nursing homes and into the community with the necessary services and supports • <u>Personal Assistance Services-</u> Help in the home with daily living activities such as: bathing, eating, shopping, cleaning, etc. • <u>Communication-</u> Provides interpreter services and other services for people who are deaf, hard of hearing, non-verbal, etc. • <u>Library-</u> Provide information on disabilities, education and internet research • <u>Community Education and Resource Development-</u> Coordinates public relations, volunteers and fundraising activities • <u>Community Services Program for Persons with Physical Disabilities (CSPPD)-</u> Provides service coordination, peer support, community integration/consumer support, advocacy, skills training and transportation for individuals who are residing in nursing facilities; and community based Medicaid Waiver services for eligible individuals who want to transition to community living or are already living in their own home in the community. 	

**Community Based Services are available to eligible individuals
Through the various Medicaid Waiver programs described below.**

Obra Waiver

- **“Targeted” consumers, i.e. those whose disability occurred before the age of 22 who are residing in nursing facilities, are able to relocate to the community and receive home and community based services through this Waiver**
- **The services available are: service coordination, daily living/home support, advocacy, skills training, peer support, community integration, day programming, daily living educational services, personal emergency response installation and maintenance, home modifications, assistive technology, transportation assistance, visiting nurse services, therapies and respite.**

Community Obra Waiver

- **Everything is the same as the OBRA Waiver however; the consumer need not be residing in a nursing facility at the time of application.**

Independence Waiver

- **The age of onset of disability has been eliminated.**
- **The consumer must have a physical disability that has impacted at least 3 major life functions and need more services and assistance than can be provided in the Attendant Care Program.**
- **These consumers are most often living in the community in their own apartment, or with their families.**
- **They are entitled to receive the same level of services as in the Obra Waiver with the exception of any type of educational services.**

Commcare Waiver

- **The newest of the Medicaid Waiver programs, is designed to serve individuals, 21 years of age or older, with traumatic brain injuries.**
- **Eligible individuals can receive many of the same services available in the waivers described above, as well as, coaching and cueing, night supervision, supportive employment, prevocational and education services.**

OTHER:

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HOUSING RESOURCE:	
TRIPIL – TRI-COUNTY PATRIOTS FOR INDEPENDENT LIVING	
CONTACT INFORMATION:	
Contact Person:	Mike Matthews or Kimberly Crouse
Address:	30 North Washington Street
	Waynesburg, PA 15370
Telephone:	724-852-2016
Fax:	724-852-1869
Email:	mike@tripil.com or kcrouse@tripil.com
Website:	www.tripil.com
MISSION:	
<p>To promote independent living in Southwestern Pennsylvania for and by individuals with disabilities; to enable them to take control of their lives; to make decisions about themselves and their future; to ensure that the necessary support services are available to enable them to be active participants in their communities; and to prevent unnecessary institutionalization.</p>	
POPULATION SERVED: Any individual with a disability at any age with any disability	
SERVICES:	
<p>Information & Referral Services Skills Training Advocacy Peer Support Attendant Care Free Internet Café Nursing Home Transition Housing Coordination</p>	
OTHER:	
<p>Hours of Operation: M-TH- 8:30 a.m.- 4:30 p.m. open to public Friday by appointment only</p>	

HOUSING RESOURCE:	
Urban League of Greater Pittsburgh, Inc., Hunger Services	
CONTACT INFORMATION:	
Contact Person:	The Urban League of Greater Pittsburgh
Address:	610 Wood Street
	Pittsburgh, PA 15222
Telephone:	412.325.0745
Fax:	412.227.4870
Email:	jjackson@hungerservices.org
Website:	www.ulpgh.org
MISSION:	
The mission of the Urban League movement is to enable African Americans to secure economic self-reliance, parity and power, and civil rights.	
POPULATION SERVED: Low-income, disenfranchised, and underprivileged	
SERVICES:	
<p><i>Hunger Services</i> is a program in the Housing Department of the Urban League of Greater Pittsburgh. It provides supplemental food assistance to households with a critical need. These are the programs of Hunger Services:</p> <p><i>The Emergency Food Assistance program (EFA)</i> has a 24-hour calls received center. Calls come residents of Allegheny County (including the City of Pittsburgh) everyday. Calls are returned during the course of a normal --- 9 to 5 --- work day. Caller requests for supplemental food assistance are referred to a community food pantry closest to where they live. Pantry referrals are usually made within 48 hours of the initial request. When a pantry referral cannot be made within 48 hours, or if there are special dietary needs, emergency supplemental food assistance may be given from an emergency food pantry that EFA keeps on the Lower Level of One Smithfield Street, at the Allegheny County Department of Human Services Building, downtown. For emergency supplemental food assistance call: 412.681.1121</p> <p><i>The Food Stamp Outreach and Enrollment program (FSOE)</i> wants to help people with a long-term need for food by getting them enrolled into the Food Stamp Program (FSP), the nation's best defense against hunger. FSOE has a presence in Allegheny, Beaver, Butler, Greene, Lawrence, Washington, and Westmoreland Counties. A field representative from Hunger Services is actively distributing Food Stamp benefits information --- and coming out to speak --- to people short on their food supplies and needing long-term relief, social service agencies, organizations of all kinds, churches and faith-based groups, civic groups, and special interest populations within the seven counties. Hunger Services field representatives are able to quickly prescreen people wanting to see if they are eligible for Food Stamps. They can also complete and submit applications quickly. Field representative help enroll people either in person --- when they come out to the communities --- or through a toll-free telephone call. The application process takes no more than 20 minutes. Field representatives are usually able to give a quick indication of an applicant's eligibility with a possible benefit amount. When applications are completed, they are sent immediately to the nearest County Assistance Office (CAO) for final processing. Many times a face-to-face interview with the CAO will be required to finalize the process. <i>Remember: Only the CAO can determine eligibility for Food Stamps, Cash Assistance, and Medicaid.</i> To submit an application for Food Stamps call: 1.866.395.3663.</p>	
<p>Contacts: Jim Jackson, Program Manager (412.325.0745; jjackson@hungerservices.org) Dawn T. Williams, Esq., Director of Housing (412.227.4163; dwilliams@ulpgh.org)</p>	

HOUSING RESOURCE:	
Washington Women's Shelter Inc. in Greene	
CONTACT INFORMATION:	
Contact Person:	Cheryl McCready
Address:	43 North Morgan St.
	Waynesburg, PA 15370
Telephone:	724-852-2463
Fax	724-627-4729
Email:	gcwc2@earthlink.net
Website:	
MISSION:	
<p>Washington Women's Shelter Inc. in Greene, is committed to providing services to women and their children who are abused or threatened with abuse. The shelter is a safe non-judgmental alternative to domestic violence. We are working toward making the community aware of the scope of domestic violence and its impact on individuals, the family, and society.</p>	
POPULATION SERVED: victims of domestic violence	
SERVICES:	
<p>24 hour hotline, safe shelter (in Washington County) empowerment counseling, support group, legal advocacy and accompaniment, systems training, community education and prevention, information and referrals, counseling and support group for shelter residents.</p>	
OTHER:	
<p>All services are free and confidential</p>	

HOUSING RESOURCE:	
Waynesburg College	
CONTACT INFORMATION:	
Contact Person:	Sarah (Bedison) Brandstetter, Coordinator
Address:	51 West College Street
	Waynesburg, PA 15370
Telephone:	724-852-3460
Fax:	724-852-4405
Email:	<u>sbedison@waynesburg.edu</u>
Website:	<u>www.waynesburg.edu</u>
MISSION:	
<p>Waynesburg College educates students to make connections between faith, learning and serving so they may live and work faithfully, transforming their communities and the world. As a Christian experience college, we strive to inspire and challenge every undergraduate and graduate student to a life of leadership and purpose for the glory of God.</p>	
POPULATION SERVED:	
SERVICES:	
Educational and Community Service Projects	
OTHER:	
Hours of Operation: M-F 8:30 a.m. – 4:30 p.m.	

HOUSING RESOURCE:	
WWJD Center (West Waynesburg Jesus Distributor)	
CONTACT INFORMATION:	
Contact Person:	Cathie Carpenter
Address:	325 Third Street
	Waynesburg, PA 15370
Telephone:	724-627-9450 or 724-852-4206
Fax:	none
Email:	<u>pastorcathie@yahoo.com</u>
Website:	<u>www.spaces.men.com/wwjdcenter</u>
MISSION:	
To share Christ in a practical way through informal and affordable recreation and educational opportunities	
POPULATION SERVED: West Waynesburg	
SERVICES:	
WWJD staff works with families in all types of crisis situations, including housing related emergencies. Staff is present and available in the community of West Waynesburg.	
OTHER:	
Hours of operation: varies	

Miscellaneous Information Related to Housing

- **Consumer Credit Counseling Agencies**
- **HUD Subsidized Housing Sites**
- **Property Tax/Rent Rebate Program**
- **Reverse Mortgages**
- **Utility Assistance Programs:**
 - **Dollar Energy Utility Assistance Program**
 - **Pennsylvania Public Utility Commission**
 - **Utility Companies Offering Universal Service (low-income programs)**
- **List of Web-Sites**

Consumer Credit Counseling Agencies

Consumer Credit Counseling is provided by service organizations that help consumers find a way to repay debts through careful budgeting and management of funds. These are usually nonprofit organizations, funded by creditors. By requesting that creditors accept a longer pay-off period, the counseling services can often work out a successful repayment plan.

Consumer Credit Counseling Agencies: (for more information see page in manual for each agency)

Community Action Southwest
Consumer Credit Counseling of Western PA (CCCS)
Neighborhood Housing Services, Inc.
Urban League of Pittsburgh

HUD Subsidized Housing List

Housing Authority of the County of Greene:

Greene County Housing Authority
PO Box 791
Waynesburg, PA 15370
724-627-6523 Contact: Lois Mocniak, Executive Director

(1) Avalon Court

Avalon Court
170 E. Greene Street
Waynesburg, PA 15370

(2) Grandview Apartments

Grandview Drive
Waynesburg, PA 15370

(3) Liberty Avenue – behind McCracken's Pharmacy

Liberty Avenue
Waynesburg, PA 15370

(4) Thompson Gardens

Thompson Gardens
5th & Walnut Street
Waynesburg, PA 15370

(5) Southside

Elm, Richhill, Walnut Alley
Waynesburg, PA 15370

(6) Wayne Village

West High Street
Waynesburg, PA 15320

(7) Woodland Avenue Apartments

Woodland Avenue
Waynesburg, PA 15370

(8) Woodside Manor

Woodside Manor
522 P South & Rinehart
Carmichaels, PA 15320

Private Subsidized Housing

Bridge Street Commons

600 Bridge Street
Waynesburg, PA 15370
30 Apartments, 1 bedroom
62+ older or 18+ older w. a disability that requires an accessible unit
724-627-4145

Carmichaels Arbors

Arbor Apartment #76
Carmichaels, PA 15320
724-966-7321 or 966-5860

Cedarwood Apts.

403 Cedarwood Drive
Carmichaels, PA 15320
724-966-5860

Mountainview Gardens

300 Mountainview Drive
Waynesburg, PA 15370
724-627-3869
Westgate Management Company
133 Franklin Corner Road
Trenton, New Jersey 08648
(609) 393-1802

Parkview Knoll

358 Ceylon Road
Carmichaels, PA 15320
724-966-8667

Waynesburg House

Insignia Management Company (814) 749-9210
75 W. Lincoln Street
Waynesburg, PA 15370
724-627-5031

Pennsylvania Property Tax or Rent Rebate Program

The property Tax/Rebate program has been dramatically expanded to give more older and disabled Pennsylvanians a rebate and increase the amount of the rebates. A new law increases the income limit from \$15,000.00 to \$35,000.00 for homeowners and boosts the maximum rebate for both homeowners and renters from \$500.00 to \$650.00. Applicants can exclude one-half (1/2) of their Social Security income, so people who make substantially more than \$35,000.00 may still qualify for a rebate.

The Property Tax/Rent Rebate program benefits eligible Pennsylvanians age 65 and older; widows and widowers age 50 and older; and people with disabilities age 18 and older.

The Property Tax/Rent Rebate program expansion is a part of a broader property tax relief initiative. For information, visit www.propertytaxrelief.com

Each year the Department establishes temporary offices to help taxpayers. To see a list of offices, visit the Department's Web site, or call the district office nearest you.

PA Department OF Revenue District Office
Room 104, State Office Building
300 Liberty Avenue
Pittsburgh, PA 15222-1210
Phone number: (412) 565-7540

Representative H. William DeWeese
222 Elm Drive
Waynesburg, PA 15370
Phone number: 724-627-8683

Community Action Southwest
Senior Services (for people 60+ years of age)
Waynesburg, PA 15370
Phone number: 724-852-2893

Reverse Mortgages

A reverse mortgage is a loan against home equity, providing cash advances to a homeowner and requiring no repayment until a future time. Home equity is the value of your home minus any debt against it. To qualify the homeowner/s must be 62 years of age and reside in the home. The purpose is to generate cash for your needs but no repayment is required for as long as the borrower lives in the home. You do not need an income to qualify for a reverse mortgage and unlike a Home Equity Loan; you do not need to make monthly repayments on a reverse mortgage. The higher the value of the home the more there is available and the amount owed back to the lender can never exceed the amount originally taken out. There are several types of reverse mortgages: Single –Purpose loans, Proprietary, and Home Equity Conversion Mortgages (“HECM “). HECM are federally funded, are 97% of the market and have several different payment options. Most loan fees can be financed and added to the loan balance. The borrower must receive counseling from a HUD approved housing counseling agency in order to qualify.

- 1) Country Wide Loans, Inc.
1742 Washington Road
Upper St. Clair, PA 15241
1-888-847-1645**

- 2) First Interstate Financial
2787 Main Street
Beallsville, PA 15313
1-888-389-9878**

- 3) Union National Mortgage Co.
420 E. Main Street
Carnegie, PA 15106
412-429-5877**

- 4) Empire Equity Group, Inc.
111 W. McMurray Rd.
Canonsburg, PA 15317
724-942-5363**

Dollar Energy Utility Assistance Program

Dollar Energy is a program that provides assistance and tangible aid to families and individuals experiencing difficulty in affording adequate and safe utility supplies in order to maintain basic living standards.

List of Participating Agencies in Greene County:

Catholic Charities-724-627-6410

Pennsylvania Public Utility Commission (PUC)

- **Pennsylvania Public Utility Commission (PUC) regulates all utilities in Pennsylvania except for municipality operated water or sewage corporations when they provide service for residents or businesses within the home municipality.**
- **The PUC arbitrates disputes between a consumer and a utility over a wide range of issues including terminations and billing disputes. There is a procedure for filing both informal and formal complaints against a utility.**

Contact Information

Phone: 1-800-782-1110 Complaint Hotline
Address: Pennsylvania public Utility Commission
Bureau of Consumer Services
P.O. Box 3265
Harrisburg, PA 17105-3265
Website: www.puc.state.pa.us

Utility Companies Offering Universal Service (low-income) Programs

Allegheny Power 1-800-207-1250

Columbia Gas 1-800-537-7431

Dominion-Peoples Gas 1-800-400-9276

Equitable Gas 1-800-654-6335

List of Web-Sites

Action Housing, Inc. - www.actionhousing.org
Allegheny HealthChoices, Inc. (AHCI) - www.ahci.org
Americans with Disabilities Act- www.ada.org
Center for Community Change- www.communitychange.org
Community Action Southwest- www.caswg.org
Ending Long Term Homeless- www.endlongtermhomelessness.org
Fair Housing Accessibility First- www.fairhousingfirst.org
Fair Housing and Equal Opportunity HUD's Fair Housing Website- www.hud.gov/offices/fheo
Greene County Find-Out- www.greenefindout.org
Greene County Habitat for Humanity-www.greenecountyhabitat.net
Greene County Housing Options Partnership Information- www.greenecountymagic.org
Home and Community Based Services- www.hcbs.org
Housing Alliance of Pennsylvania- www.housingalliancepa.org
HUD- www.hud.gov
Independent Living Research Utilization- www.ilru.org
Keystone Help- www.keystonehelp.com
Keystone Home Energy Loan Program (Keystone HELP) - www.keystonehelp.com
National Alliance to End Homelessness- www.endhomelessness.org
National Coalition for the Homeless- www.nationalhomeless.org
National Fair Housing Advocate Online- www.fairhousing.com
National Resource and Training Center on Homelessness and Mental Illness-
www.nrchmi.samhsa.gov
NeighborWorks - www.nwwpa.org
News on Tap- www.newsontap.org
Pennsylvania Association of Housing and Redevelopment Agencies- www.pahra.org
Pennsylvania Department of Community and Economic Development- www.newpa.com
Pennsylvania Department of Public Welfare- www.dpw.state.pa.us
Pennsylvania Housing Choices- www.pahousingchoices.org
Pennsylvania Housing Finance Agency- www.phfa.org
Pennsylvania Property Tax Relief- www.propertytaxrelief.com/propertytaxes/site/default.asp
Projects for Assistance in Transition for Homelessness- www.pathprogram.samhsa.gov
Regulatory Barriers Clearing House- www.huduser.org/rbc/index.asp
Self-Determination Housing Project of PA, Inc. www.sdhp.org
Southwestern Pennsylvania Legal Service, Inc. - www.splas.org
Technical Assistance Collaboration- www.tacinc.org
The Coalition for Community Living- www.thecccl.org
The National Fair Housing Advocate Online- www.fairhousing.com
U.S. Department of Agriculture Rural Development- www.rurdev.usda.gov/pa
Washington-Greene Association of Realtors- www.wash-greene-realtors.com